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Public Service Announcement – SCAM Alert

SEMCO ENERGY GAS COMPANY ASKS CUSTOMERS TO BE CAUTIOUS AS REPORTS COME IN OF DOOR-TO-DOOR SOLICITORS REQUESTING UTILITY AND BANKING INFORMATION.

PORT HURON, MI, October 2023, – SEMCO customers have made several reports to the Company of unknown door-to-door solicitors claiming to be SEMCO employees and asking for copies of the customer’s gas bill and banking information.

SEMCO does not solicit customers door-to-door and does not ask for customer account numbers or to see copies of bills. Customers are advised to be mindful about sharing personal information, including natural gas account and banking information to solicitors.

Here are a few helpful hints:

- **Don’t share your personal information with strangers.**
You are not obligated to show your utility bill or personal information such as a driver’s license or bank account number to anyone who comes knocking at your door.
- **Review the facts.** If someone suggests they can offer a lower utility rate do your research.
 - SEMCO’s rates are regulated with the Michigan Public Service Commission (MPSC) and available online at <https://www.semcoenergygas.com/cost-of-gas-calculator/>

- We recommend that you read over any information you are provided to make sure you are making informed decisions.
- **If you feel you are being harassed**, contact your local police department and the MPSC at 800-292-9555. To obtain more information about the Customer Choice program visit www.michigan.gov and enter gas customer choice in the search engine.

SEMCO ENERGY Gas Company, a division of SEMCO Energy, Inc. headquartered in Port Huron, Michigan, is a regulated public utility that delivers natural gas to approximately 320,000 residential, commercial, and industrial customers in Michigan. Service territories include portions of the southern half of the state's Lower Peninsula (including in and around the cities of Albion, Battle Creek, Holland, Niles, Port Huron and Three Rivers) and in the central, eastern and western parts of the state's Upper Peninsula.